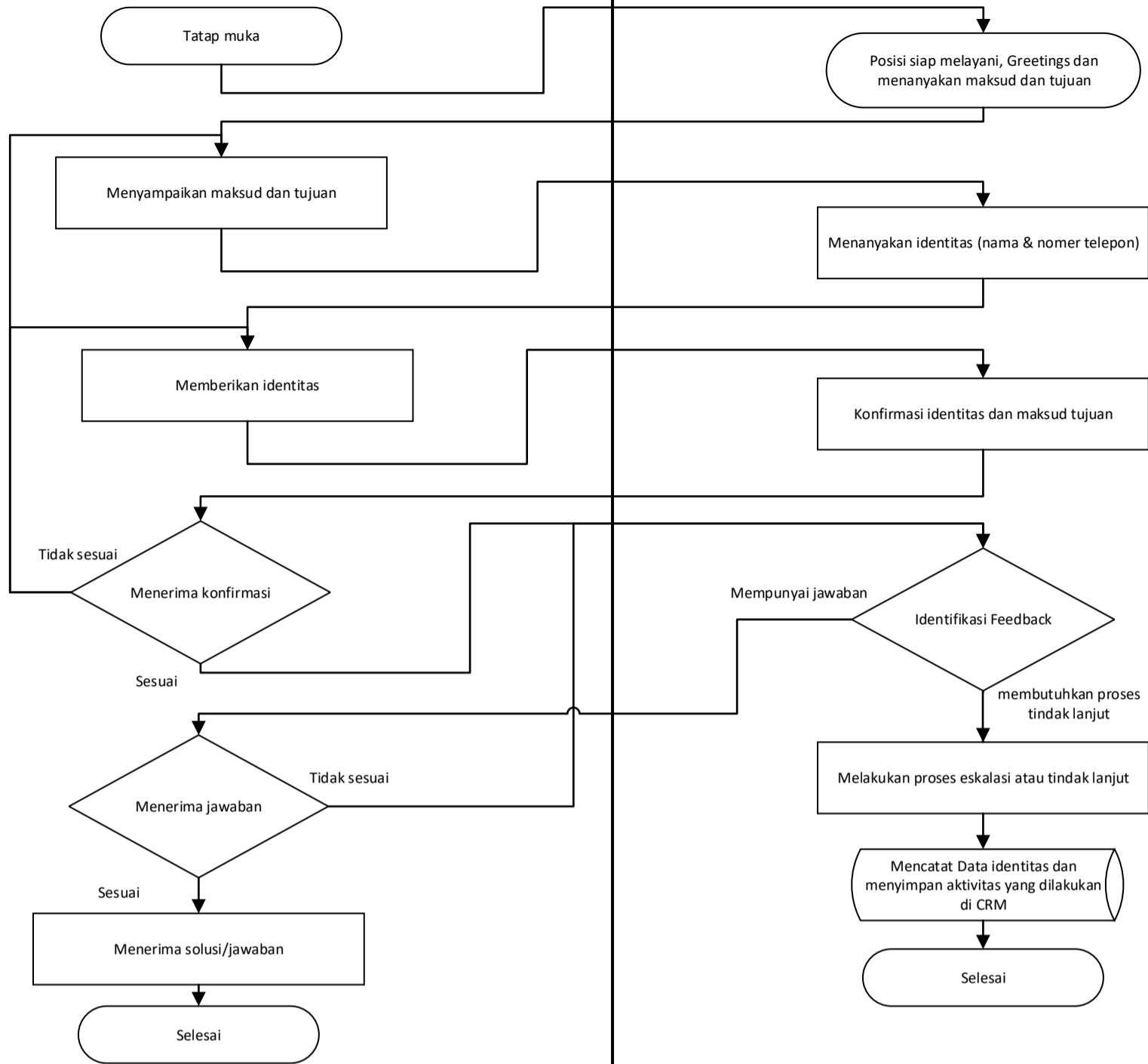


ALUR PELAYANAN FEEDBACK MELALUI CUSTOMER SERVICE

PENGGUNA JASA

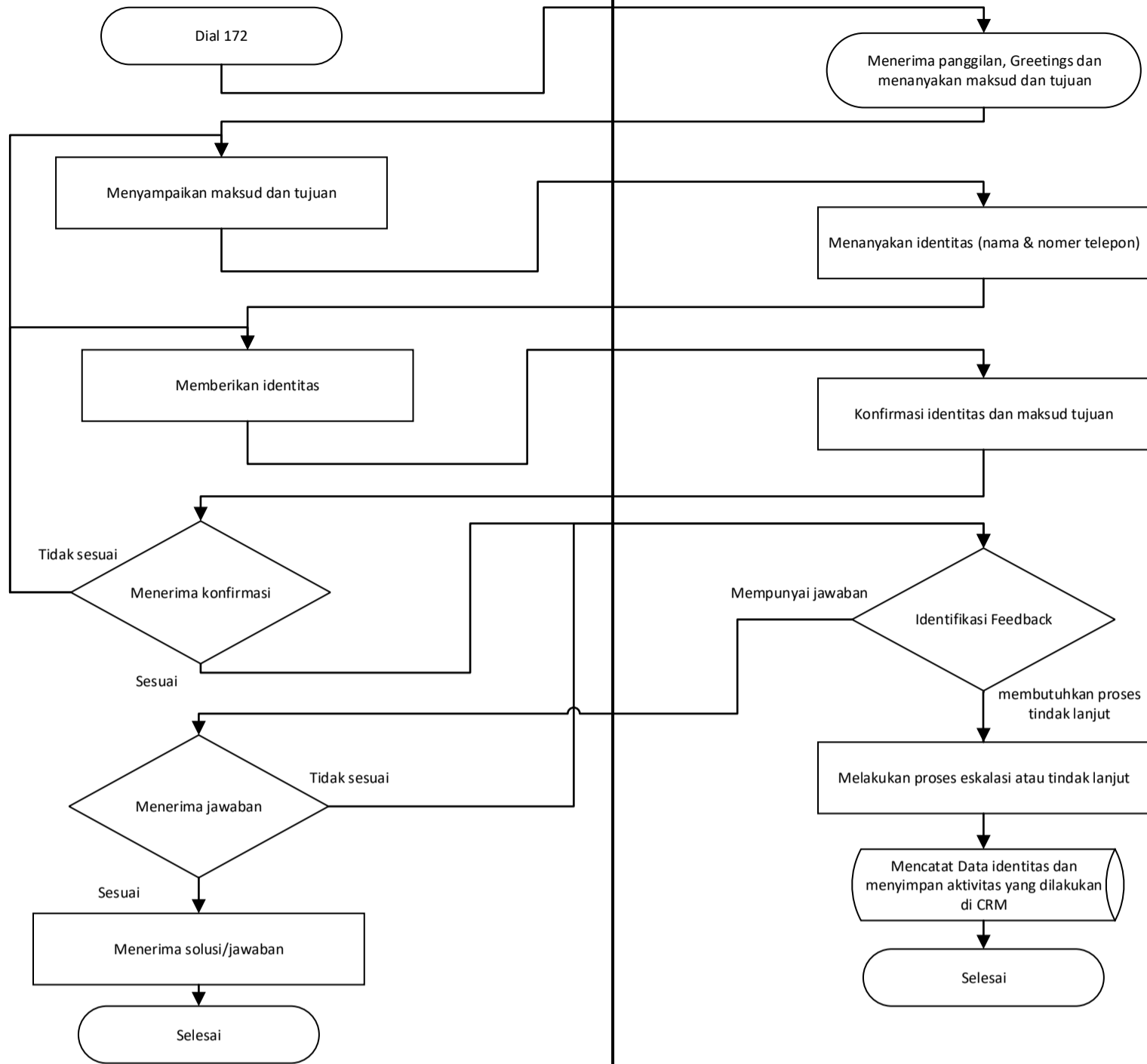
CUSTOMER SERVICE OFFICER (CSO)



ALUR PELAYANAN FEEDBACK MELALUI DIAL 172

PENGGUNA JASA

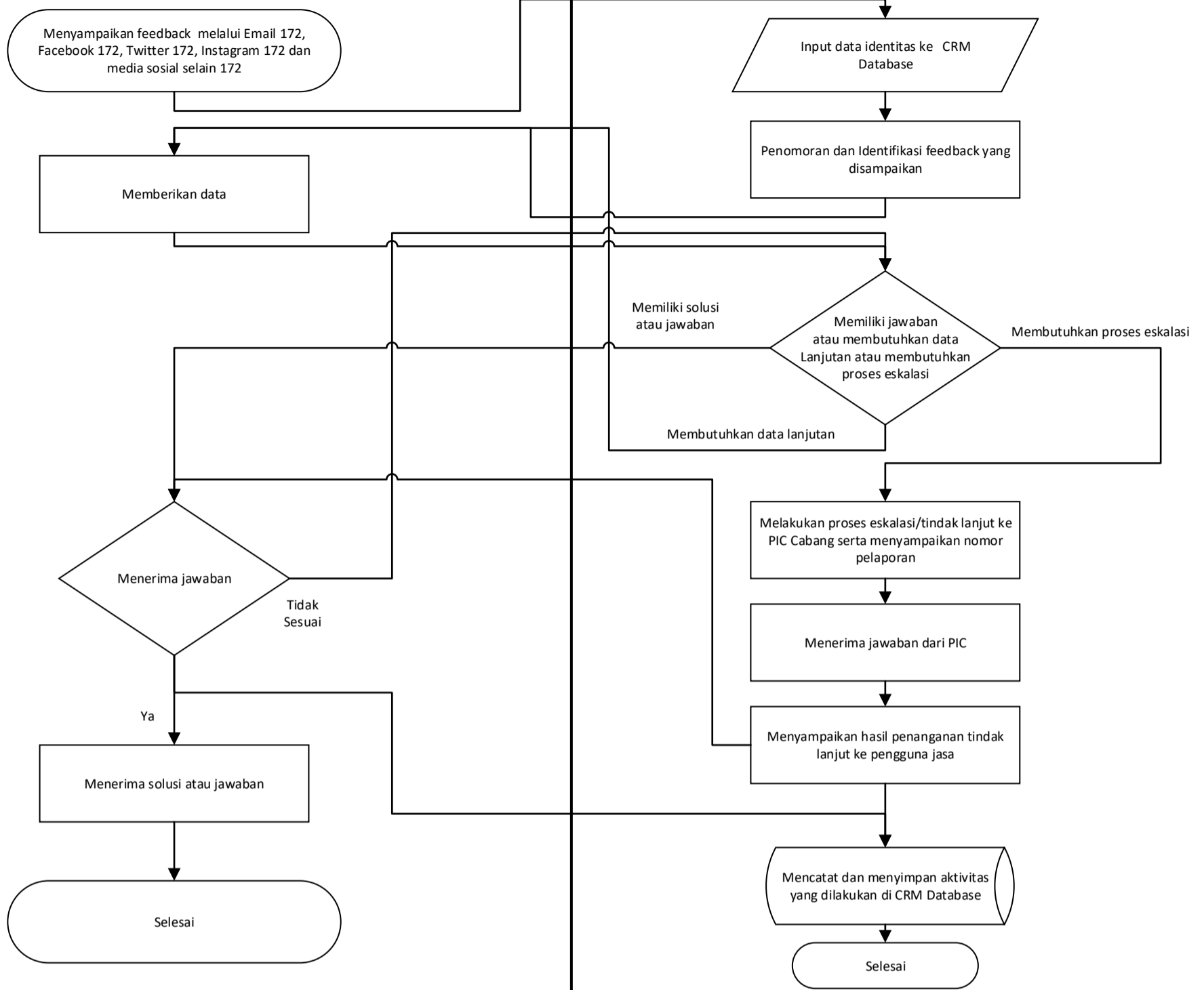
CCO 172 (INBOUND)



ALUR PELAYANAN FEEDBACK MELALUI MEDIA SOSIAL DAN EMAIL

PENGGUNA JASA

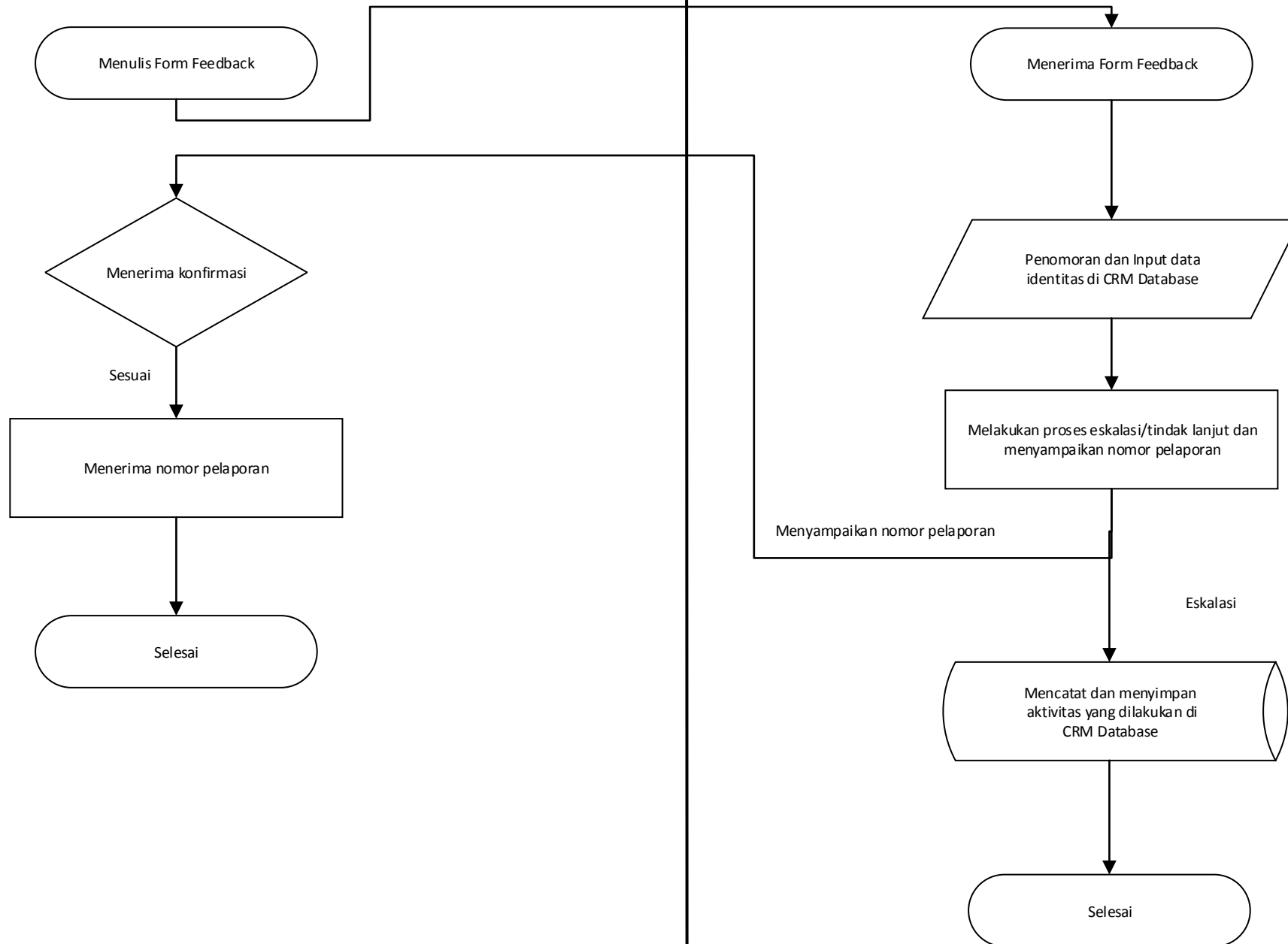
CCO 172 (OUTBOUND)



ALUR PELAYANAN FEEDBACK MELALUI KOTAK SARAN

PENGGUNA JASA

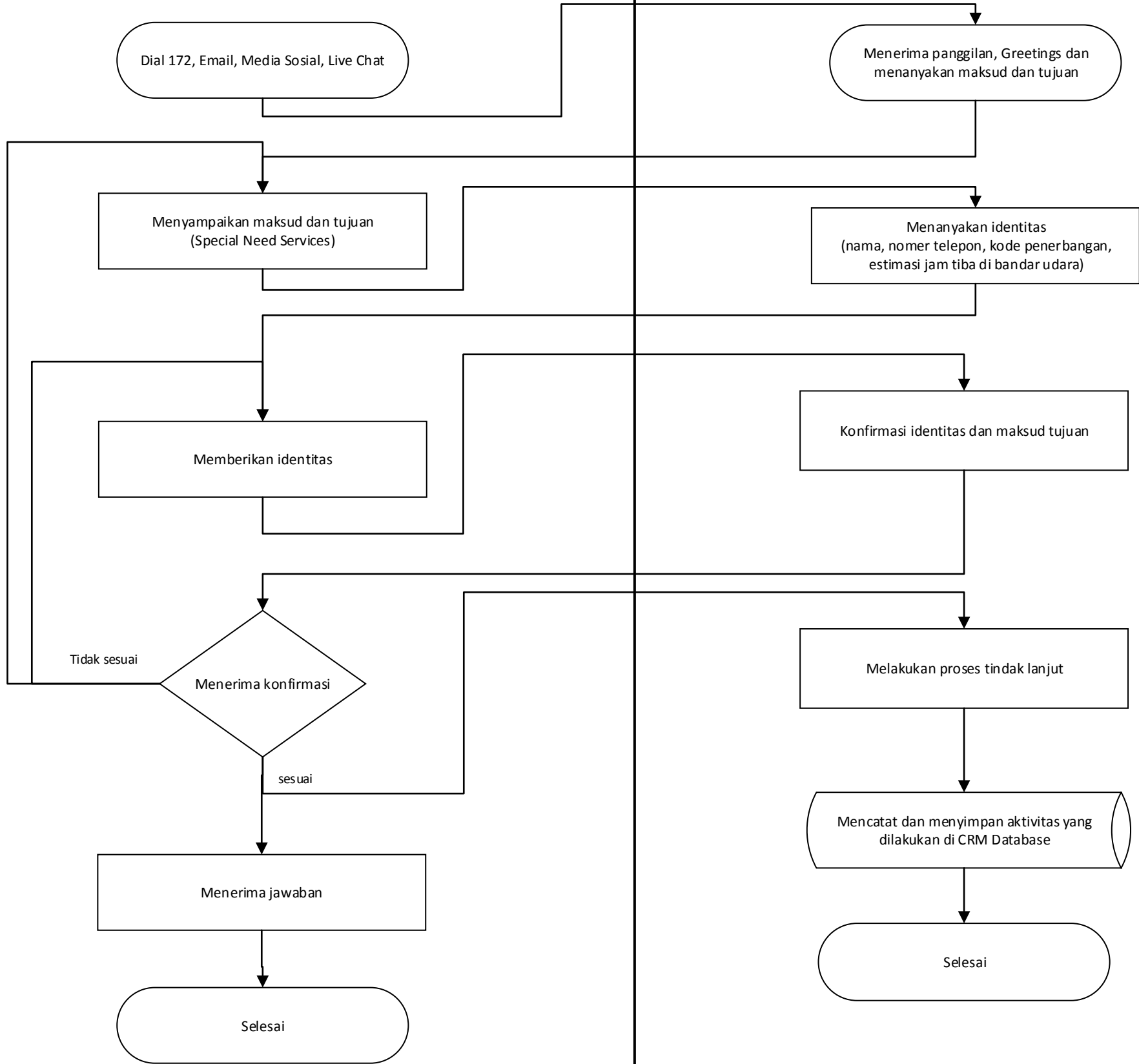
CUSTOMER SERVICE



ALUR PELAYANAN SPECIAL NEEDS (PRE BOOK)

PENGGUNA JASA

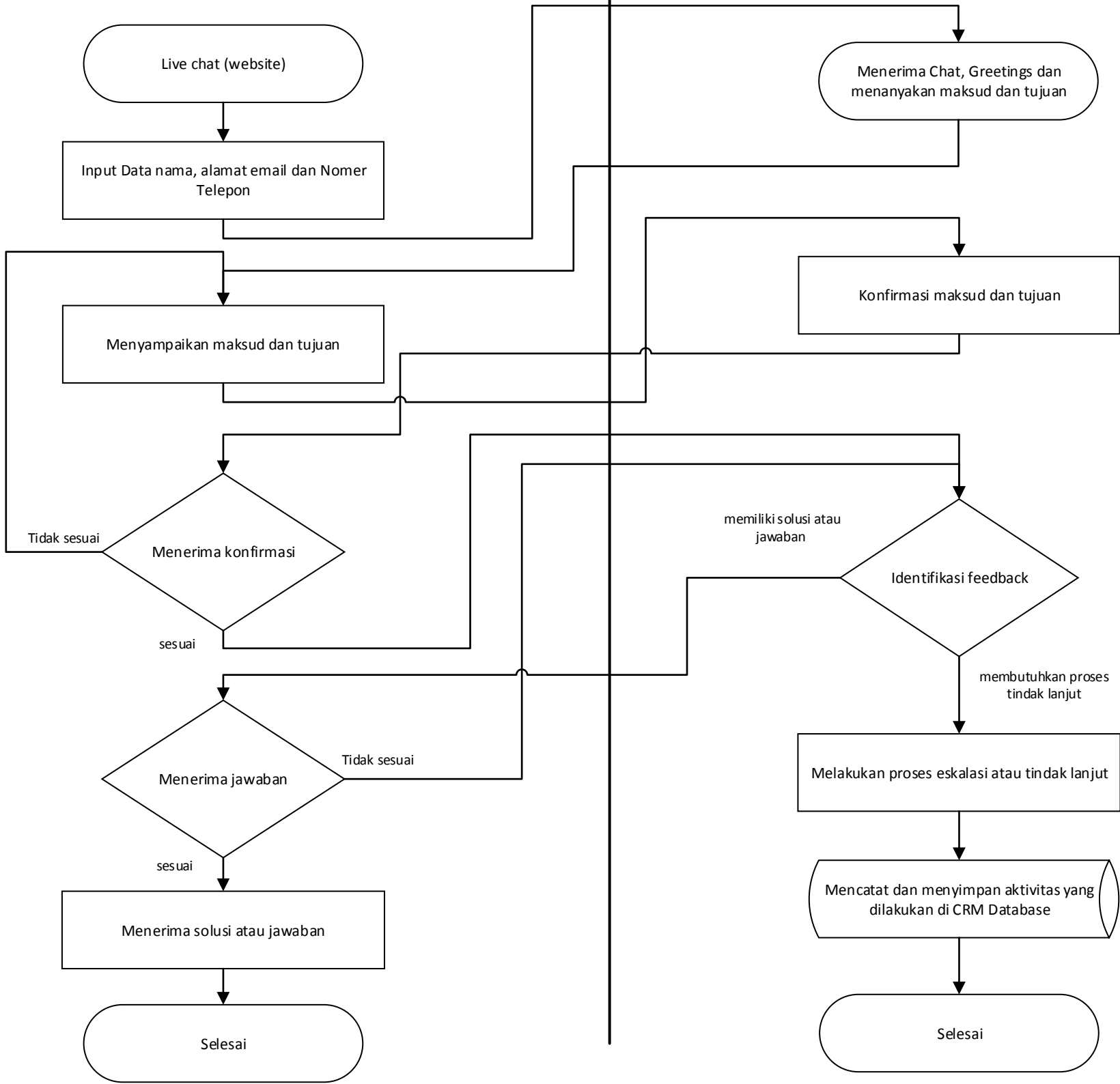
CCO 172



ALUR PELAYANAN FEEDBACK MELALUI LIVE CHAT

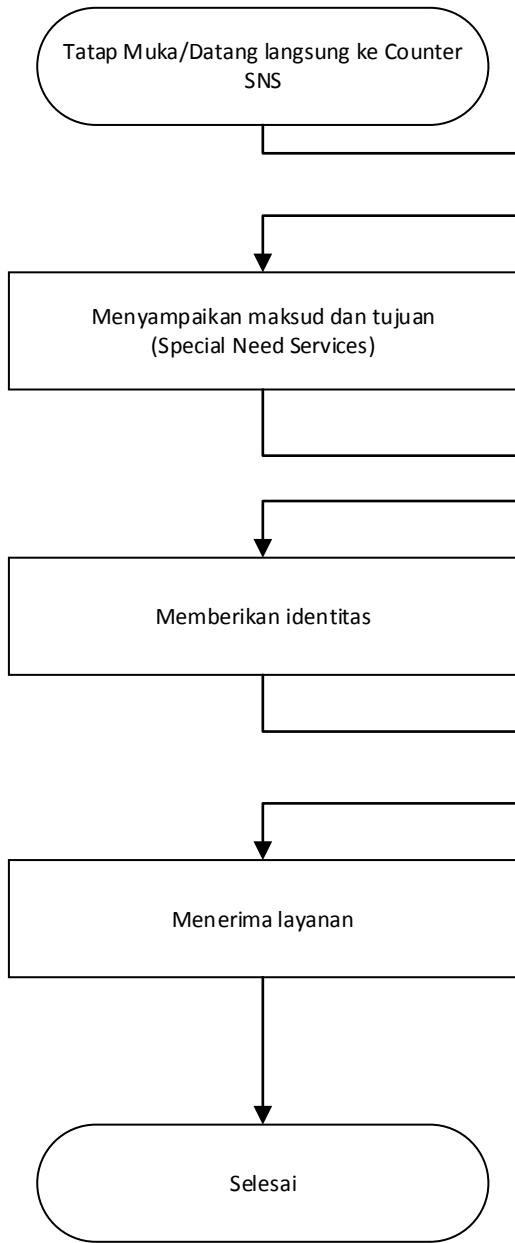
PENGGUNA JASA

CCO 172



ALUR PELAYANAN SPECIAL NEEDS MELALUI CS ATAU SNO (SPECIAL NEED OFFICER)

PENGGUNA JASA



CSO/SNO

